# AN AGENT-BASED ARCHITECTURE FOR SOLVING DYNAMIC RESOURCE ALLOCATION PROBLEMS IN MANUFACTURING

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## **KEYWORDS**

Manufacturing, Shop-Floor-Control, Agent-Based Modeling, Object-Oriented Frameworks, System Architecture

# ABSTRACT

In this paper, we present results of agent-based modeling for the solution of dynamic resource allocation problems in manufacturing. After a concise problem description, we start by identifying the agents necessary for the required shop floor control functionality. Then we describe the architecture and implementation of a multi-agent-system prototype based on the object-oriented framework JAF-MAS, a blackboard-type data layer and the discrete event simulator ParSimONY. We present results of computational experiments with our prototype multi-agent-system.

## INTRODUCTION

Recently, distributed approaches to shop floor control have attracted a greater interest in the community (Roy and Anciaux 2001, Tranvouez et. al 2001). The two main reasons are the following: Firstly, important steps have been made towards a theoretical foundation and experimental evaluation of multi-agent-systems over the last five years. Secondly, the development of modern middleware and the further dissemination of the Java programming language have greatly reduced the implementation effort for this kind of system.

In this paper, we study a resource allocation scenario that stems from flexible manufacturing. Problems of this type have been discussed in the context of multi-agent-systems, for example in (Ottaway and Burns 2000) and in (Dewan and Joshi 2001).

Traditionally, in the context of shop-floor control, one uses a contract-net based solution for resource allocation problems. The existence of managers (clients) and contractors (servers) is essential for this approach. The basic idea comprises manager agents looking for task-solving entities and contractor agents offering task-solving abilities. The manager agents announce tasks, receive and evaluate bids from potential contractors. The contractor agents receive task announcements of the manager agents, evaluate his capability to respond and, if possible, respond with a bid and finally perform the task if his bid is accepted. The basic manager-contractor approach has the drawback that the acceptance competence is exclusively with the manager agent. An approach to solve this problem is the coordinator architecture introduced, for example, by (Zelewski 1997). Here, in addition to the manager and contractor role one integrates the coordinator (mediator) role into the multi-agent-system. Because the coordinator has the character of a centralized entity, the coordinator will be a bottleneck in large systems. Problems arise also in the case of a failure of the coordinator. However, for relatively small problems the coordinator architecture shows some advantage over the pure manager-contractor architecture.

Contract-net based resource allocation approaches can be used at the lowest level of distributed, hierarchical shopfloor control systems. Bidding procedures must be used in situations, where no valid schedule is available. The analysis and design results for such a system in the semiconductor manufacturing domain are described in (Mönch 2001).

The aim of our research was twofold. Firstly, we are interested in developing an architecture that allows for integrating a multi-agent-system and a discrete event simulator. For that purpose we extend the generic architecture suggested by Mönch et al. 2002 to the present case. Secondly, in order to carry out a validation of our research, we are interested in extending the results of a bidding procedure suggested by Mönch and Stehli 2002 from the static to the dynamic case. In this paper, we report about these two aspects of our research.

## PROBLEM DESCRIPTION

We are interested in solving the following problem from manufacturing: Given n jobs, which have to process on m different machines, we are interested in minimizing the value of the performance measure Average Weighted Tardiness (AWT) of the n jobs:

$$T := \frac{1}{n} \sum_{i=1}^{n} w_i \max(0, c_i - d_i), \quad (1)$$

where we denote by

- w<sub>i</sub>: weight of job i,
- $c_i$ : completion date of job i,
- d<sub>i</sub>: due-date of job i.

Note that this performance measure is attractive in due-date oriented manufacturing environments (for example in semiconductor manufacturing).

We assume that each single machine is able to perform processing steps of more than one product. Furthermore, in order to investigate a more realistic scenario we consider the following process restrictions:

- We suppose the case of dynamic job arrival, i.e., each job i has an additionally attribute, the ready time  $r_i$ .
- There exists sequence-dependent setup times, which usually are a multiple of the pure processing time.
- In the manufacturing environment under investigation, we find charge production. Here, we define a charge as a temporary collection of different jobs with the aim to process these jobs at the same time on the same machine. The basic decision is whether to wait for jobs in order to obtain a full charge or to process the (non-full) charge immediately.
- Machine failures occur in a stochastic manner.
- The material handling system is assumed always available.
- Transportation times are assumed included into the processing times of the single jobs.

For problems of this type, there is a vast literature. However, we found only a small number of papers dealing with questions like how to choose costs and how to implement distributed prototype multi-agents-systems for such situations (cf. Brennan and William 2000 for the implementation of such a scenario using DCOM technology).

# AGENTIFICATION OF THE PROBLEM

Multi-Agent-Systems offer a way to obtain the desired compromise between centralized control and fully decentralized control (cf. Baker 1998 and Van Brussel et al. 1998). Starting with the PROSA architecture (Van Brussel et al. 1998), we distinguish between decision-making agents and staff agents. Decision-making agents solve decision problems while the staff agents try to support them in the course of the decision-making process. In the PROSA architecture, we find order, product and resource agents as abstract classes.

Starting from the results related to the PROSA architecture, we identified three basic agent types in our application scenario:

- Each job agent represents a single job. We use job agents to monitor the job's production progress.
- Machine agents represent a single machine on the shop floor. The machine agents keep track of the production progress of the machine and its response to the requests of the mediator agent.
- Mediator agents are required to realize a matching between the job agents and the machine agents. A

mediator agent is a kind of a staff agent as suggested in the PROSA architecture. It supports the decisionmaking entities job agent and machine agent during the fulfillment of their own goals.

Note, that we do not describe any further staff agents besides the mediator agent, because we are more interested in implementation issues and, in this paper, try to keep the scenario as simple as possible. However, as explained in (Mönch 2001) it is extremely important to identify the proper hierarchies and staff agents in order to develop a multi-agent-system for a special application domain. Our research does not model product agents explicitly because we consider product information in our study as static information. Note, that this is usually not true in more realistic application scenarios. We show the used agents in Figure 1.

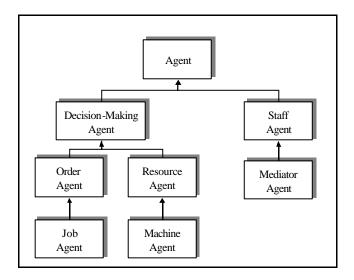


Figure 1: Agentification of the Manufacturing Problem

# **BIDDING SCHEME**

We are interested in a robust bidding scheme that mimics the situation in a real shop floor. The basic idea that was suggested by two of the present authors Mönch and Stehli 2002) is the introduction of properly chosen machine costs. We use these machine costs to give each job agent a certain amount of currency. For the sake of completeness we repeat the main ingredients of our bidding scheme.

### **Introduction of Machine Hour Rates**

Machine hour rates are calculated as follows (cf. Warnecke et al. 1996). In a first step, we calculate the following two quantities for each machine of the shop floor (usually we choose one year as a fixed period T):

- a)  $t_{fail,i}$  is an estimate of the time (per period T) that the i-th machine is unavailable due to technical reasons. The time for repair, preventative maintenance, breaks and holidays is included into the quantity  $t_{fail,i}$ .
- t<sub>tech,i</sub> is an estimate of the time that the i -th machine is unavailable due to technological reasons. The quantity tech,i is determined by tests (especially in

semiconductor manufacturing) in order to choose appropriate parameters of the machine.

We obtain the amount of time of machine i, designated to processing jobs (per period T) as follows:

$$\mathbf{t}_{t,i}(\mathbf{T}) \coloneqq \mathbf{T} - (\mathbf{t}_{\text{fail},i} + \mathbf{t}_{\text{tech},i}).$$
(2)

In a second step, it is necessary to calculate the costs that accumulate at a single machine. We have to distinguish between variable and fixed costs. Variable costs depend on the production consumption of the machine. Examples for variable costs  $C_{var}$  (per period T) are:

- costs for special materials for processing of process steps on the machine (for example, special gases in semiconductor manufacturing)
- costs for using the machine during the production process (for example for electrical energy)
- costs for maintenance, which depend on the number of completed process steps.

Fixed costs  $C_{\rm fix}$  are necessary in order to model expenses that are independent of a machine's usage (for example, rental costs for the shop floor, wear and tear of the machine).

We determine the machine hour rate  $mh_i$  for machine i by using the following formula:

$$\mathbf{mh}_{i} \coloneqq \frac{\mathbf{C}_{\text{var},i} + \mathbf{C}_{\text{fix},i}}{\mathbf{t}_{t,i}(\mathbf{T})}, \qquad (4)$$

i.e., the machine hour rate is given by the cost of the machine related to one single time unit of usage.

Machine hour rates are implemented in many enterprise resource-planning systems

## **Costs for Producing Jobs of a Single Product**

We denote the set of products by  $P := \{p_1, ..., p_m\}$ . Each product  $p_i$  has a process flow  $S := (s_{1i}, s_{2i}, ..., s_{ni})$ . Here, we denote by  $s_{ki}$  the k-th process step of  $p_i$ . The time  $t_{ki}$ is required for processing  $s_{ki}$  on machine  $k_i$ . The costs for the production of a job of product  $p_i$  are calculated as follows:

$$C(p_i) := \sum_{k=1}^{n} \operatorname{aver}(\operatorname{mh}_{ki})\operatorname{aver}(t_{ki}). \quad (5)$$

We use the notation aver() in order to indicate, that we use average values for machine hour rates and for processing times in the case of parallel machines.

### **Costs for Job Agents**

The goal of the job agents is to optimize the purchase of scarce machine capacity provided by the machine agents. The achievement of this goal is controlled by the objective function

$$g_J = \max(c_J - d_J, 0),$$
 (6)  
where we denote by

 $c_{J}$ : completion time of job J,

 $d_{I}$ : due-date of job J.

Note, that the objective function of a single agent (6) is a part of the objective function of the whole production system (1).

Suppose, that agent  $A_J$  is designated to produce a job of product  $p_i$ . The budget

$$B(A_{J}) := (1 - w_{t} - w_{m}) \frac{C(p_{i})}{\sum_{k \in P} \lambda_{k} C(p_{k})} + w_{t}T_{J} + w_{m}M_{J},$$
(7)

where

 $T_{I}$ : measure of the due-date priority of job J,

M<sub>J</sub>: measure of the importance of job J from management point of view,

 $w_t$ : weight for due-date priority,

w<sub>m</sub>: weight for management importance,

 $\lambda_k$ : frequency of jobs of product  $p_k$ ,

is given to the agent after release into the shop floor. Here,  $w_t + w_m \le 1$ ,  $w_t, w_m \ge 0$  and  $\sum_{k \in P} \lambda_k = 1$  and  $\lambda_k \ge 0$  are

valid.

The due-date priority of a job J is given by the ratio:

$$T_{J} := \frac{\text{remaining processing time}}{\text{due-date-actual time}}.$$
 (8)

We calculate the management importance of job J as follows:

$$\mathbf{M} := \begin{cases} \frac{1}{4}, & \text{if job J is not important} \\ \frac{1}{2}, & \text{if job J is important} \\ \frac{3}{4}, & \text{if job J is very important} \end{cases}$$
(9)

The job agent pays a price P to the corresponding machine agent for carrying out a process step of the job on the machine represented by the machine agent. This price reduces the budget  $B_{old}(A_J)$  of the job agent by P. The new budget is denoted by  $B_{new}(A_J)$ . In order to avoid a hold of jobs, that have a too small budget, a refresh of the budgets is carried out after a fixed amount of time. We consider only these jobs for budget update that required no machine capacity for a time  $t_{threshold}$ . We determine the new budget  $B_{new}(A_J)$  as follows:

$$B_{\text{new}}(A_{J}) \coloneqq \max\left(\frac{\sum_{k=l+l}^{n} \operatorname{aver}(mh_{ki}) \operatorname{aver}(t_{ki})}{\sum_{k \in P} \lambda_{k} C(p_{k})}, B_{\text{new}}(A_{J})\right), (10)$$

where we suppose, that the job has finished the process step  $s_1$  and the next process step is  $s_{1+1}$ . The update scheme (10) ensures, that each job agent has at least that budget required to pay the machine costs based on (5) for its remaining process steps.

#### **Costs for Machine Agents**

The goal of the machine agents is full utilization of the machines. This goal includes especially the minimization of setup-times and a maximization of the load, because this yields an increase of the dynamic capacity of the shop floor. Therefore, we consider the following combined objective function

$$G(\mathbf{M}_{i}) \coloneqq \min_{k \in \mathbf{I}} \left( \alpha_{1} SC_{k} + \alpha_{2} (1 - UM_{k}) \right), \tag{11}$$

where  $\alpha_1 + \alpha_2 = 1$  and  $\alpha_i \ge 0$  are valid. Here, we use the following notation:

- I: Set of indices of the jobs (charges) that are waiting in front of the machine,
- $SC_k$ : normalized setup costs,

 $UM_k$ : normalized fullness of charge k,

 $\alpha_i$ : weight of the i-th objective.

A machine agent offers the job agent (product  $p_i$ , actual process step  $s_{ki}$ ), processing capabilities at the price:

$$P(M_{i}) := (1 - w_{s} - w_{ch}) \frac{mh_{i} t_{ki}}{\sum_{k \in P} \lambda_{k} C(p_{k})} + w_{s} SC_{k} + w_{ch} (1 - UM_{k}),$$
(12)

where  $w_s + w_{ch} \le 1$ ,  $w_s, w_{ch} \ge 0$  hold. We denote by  $w_s$  the weight of the setup costs and by  $w_{ch}$  the weight of the fullness of the charge

fullness of the charge.

Note, that in case of a full load the necessary price to be paid is lower than in case of a non-full charge. Shorter processing times lead also to lower prices under the assumption of identical machine hour rates.

# OVERALL ARCHITECTURE OF THE SYSTEM

#### Multi-Agent-System Prototype

An agent is a software entity that allows for autonomous decisions. By using communication capabilities, an agent demonstrates also cooperative behavior (Nwana et al. 1998).

We used the object-oriented framework JAFMAS (Chauhan 1997) as a starting point for a prototype of a multiagent-system. The framework facilitates the development of multi-agent-systems by hiding most of the implementation details of communication capabilities. JAFMAS is a whitebox framework (cf. (Pree 1996)) based on Java software technology. An abstract basic class agent is used in JAFMAS. Each agent contains references to objects of different classes that support communication. The MulticastCom object provides functionality to implement a multicast communication in the multi-agent-system. Concrete classes must be derived from the abstract classes DirectedComImpl and DirectedComIn in order to use direct communication abilities of the agents.

For communication purposes, each agent contains references of different conversation objects. A certain conversation consists of a set of conversation rules that specify the behavior of the agent in a situation dependent manner. We refer the reader to the work (Stehli 2002) and the paper (Mönch and Stehli 2002) for the details of the implementation of the multi-agent-system prototype.

## **Discrete Event Simulator for Shop-Floor Emulation**

We use a simulation environment in order to emulate the behavior of a shop-floor (cf. Mönch et al. 2002 for a generic framework handling this situation). A real shop-floor communicates with the shop-floor control and/or scheduling system over a message bus. Additionally, an event-based online communication between the simulation and the shop-floor control software has to be established in order to realize the control of the material flow in the simulator based on decisions of the shop-floor control software.

We decided to use the simulation package ParSimONY (Preiss and Wan 1999). ParSimONY is a discrete event simulator written in the Java programming language that was especially developed for distributed simulation. Classes that allow for the simulation of manufacturing systems were added by Schulz (cf. Schulz 2001). A subscription/notification mechanism was added in order to send information from the simulation model to a data layer. For that purpose special events were defined. These events allow for a monitoring of machine and lot states. The event handling mechanism was implemented in the component PSY\_Event (see Figure 3). The use of a discrete event simulator for performance evaluation of multi-agent-systems was described by Henoch and Ulrich 2000 and by Brennan and William 2000.

## Blackboard-Type Data Layer

We adapt the data layer described by Mönch et al. 2002 to the present situation. The scheduling system described there has to be replaced by the multi-agent-system. Instead of using the discrete event simulator AutoSched AP we will use the simulator ParSimONY. We can distinguish between two types of data in the blackboard. We collect static data like

- information about process flows
- setup information
- existing machines
- processing times
- and dynamic data like
- lot release information

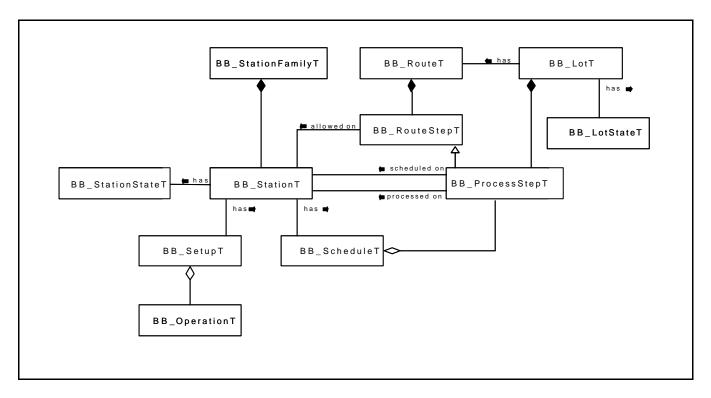


Figure 2 UML Class Diagram of the Black-Board

- lot states
- machine states
- setup states of a certain machine

in the blackboard. The blackboard is used in different situations.

- 1. The multi-agent-system reads information from the blackboard.
- 2. We initialize the blackboard at the beginning of the simulation run by reading all required information from the corresponding simulation objects.
- 3. We update the objects of the blackboard during the simulation run in an event-driven manner.

The blackboard was developed in the Java programming language. The UML class diagram for the blackboard is presented in Figure 2.

A timer starts the multi-agent-system in the case of timedriven triggering. This approach allows for the application of rolling horizon approaches. On the other hand, events of the shop-floor, i.e., simulation events, trigger the start of the multi-agent-system. The multi-agent-system uses only date stored in the blackboard in order to calculate schedules. No internal information from the simulation model is going to be used. By using this architecture, in principle, the simulator could be replaced by an arbitrary manufacturing execution system of a real factory. We can see the described architecture in Figure 3.

## **RESULTS OF COMPUTATIONAL EXPERIMENTS**

## **Experimental Design**

We assume a manufacturing system that consists of four different machines. We see the corresponding machine

data of the scenario in Table 1. We consider the case of three different products. The corresponding product data can be found in Table 2.

## **Performance Evaluation**

We use the performance measure AWT given by (1) in our experiments. The product mix uses the same number of jobs of each product. We compare our bidding scheme based on machine hour rates (MHR) with the First-In-First-Out (FIFO) dispatching rule. The percentage of important jobs was 80%.

Results of simulation runs can be seen in Figures 4. MHR outperforms the simple heuristic that is widely used in shop-floor control. MHR is better suited to the task of distributing the jobs over machines with different characteristics.

In order to measure the performance of our approach more sophisticated dispatching rules (for example the apparent tardiness cost rule Pinedo 1995) and other contract net approaches should be included into the experiments.

Machine	Process Step	Duration (Time Units)	Machine Hour Rates
1	А	4	7
	В	6	7
2	А	6	5
	В	8	5
	С	3	5
3	В	6	7
	С	5	7
	D	6	7
4	D	8	5

Table 1 Machine Data

Table 2 Product DefinitionsProductProcess Flow1A-B-C2B-D-C3A-D-B-C

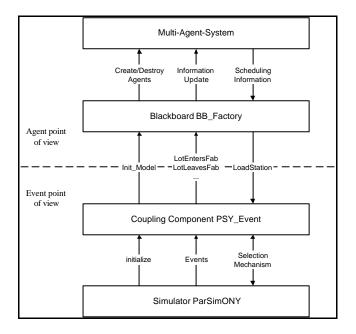


Figure 3 System Architecture

### SUMMARY

In this paper, we present the results of agent-based modeling for dynamic resource allocation problems in manufacturing. We described an architecture including the multiagent-system, a blackboard and a discrete event simulator. We report on the prototypical implementation. We present the results of some computational experiments in the last part of the paper.

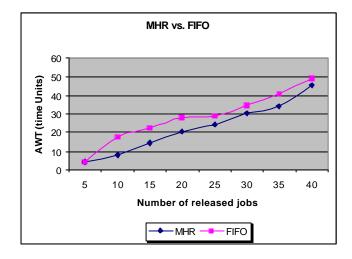


Figure 4: Performance Comparison based on AWT

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